

AS200132 NetOne NL - Privacy Policy



Effective Date: 16-11-2023

Thank you for choosing NetOneNL for your IP transit services. This Privacy Policy outlines how we collect, use, and protect your information in compliance with Dutch law and privacy regulations.

Information Collected

a. Customer Information: In the course of providing IP transit services, NetOneNL may collect and store customer information, including but not limited to names, contact details, billing information, and network usage data.

b. Website Usage Data: When you visit our website, we may collect non-personal information such as IP addresses, browser types, and pages visited. This data helps us analyze and improve our website's performance.

Use of Information

a. Service Provision: We use customer information to provide, monitor, and improve our IP transit services. This includes billing, customer support, and network maintenance.

b. Communications: NetOneNL may use customer contact information to communicate important service updates, announcements, or respond to inquiries.

c. Website Analytics: We use website usage data to analyze trends, administer the site, and gather demographic information for internal purposes. This data helps us enhance the user experience and optimize our website.

Privacy Protection

a. Data Security: NetOneNL employs industry-standard security measures to protect customer data from unauthorized access, disclosure, alteration, and destruction.

b. Data Sharing: We do not sell, trade, or otherwise transfer customer information to third parties without explicit consent. Exceptions may occur in accordance with Dutch law or as outlined in this Privacy Policy.

Legal Compliance and Disclosure

a. Dutch Law: NetOneNL strictly adheres to Dutch law and will only disclose customer information with consent, approval, or a valid legal order from Dutch authorities.

b. Cooperation with Authorities: We may cooperate with Dutch authorities in investigations related to our services in compliance with Dutch law. We will make reasonable efforts to notify affected customers unless prohibited by law.

Updates and Changes

a. NetOneNL reserves the right to update and modify this Privacy Policy. Customers will be notified of significant changes, and it is their responsibility to review the policy regularly.

Contact Information

If you have any questions or concerns regarding this Privacy Policy, please contact NetOneNL at noc at netone dot nl.

By using NetOneNL's IP transit services, you agree to the terms outlined in this Privacy Policy. Your privacy and the security of your information are of utmost importance to us.